



(203) 659-2696

www.TopTierNRG.com



Terms and Conditions

- It is the customer’s responsibility to shut off the heating equipment and notify *Top Tier* immediately, if there is an operational problem.
- *Top Tier* shall not be liable for any secondary or consequential damage, including but not limited to soot entering the home, or any damage resulting from unattended premises or inadequate combustion air supply. *Top Tier* assumes no liability for oil storage tanks, piping systems or any environmental damage.
- Delays in transportation, civil commotion, labor difficulties, acts of God, acts of government, power interruptions, lack of supplies, difficulty or inability to obtain parts for obsolete equipment, fires or water in the basement, while this plan is in effect, shall absolve *Top Tier* of responsibility.
- *Top Tier's* responsibility under this plan shall automatically cease if the customer stops our automatic delivery of fuel oil, or procures fuel oil burner service on any parts or equipment covered by this plan from any source other than *Top Tier*, or is delinquent in payment of any monies due to *Top Tier*.

CT License S1-0385825
HOD #1249

**385 South Main Street, Suite 404-305
Southbury, CT 06488
Tel. 203-659-2696
Fax. 203-659-2695
TopTierNRG.com**

Business hours

**Monday-Friday 8 AM - 5:30 PM
excluding legal holidays**

**All tune-ups will be made during
normal business hours
Please call to set up appointments**

24 hour emergency service always available

Damage caused by fire, flood, strike, storm, electrical failure or external causes other than normal wear and tear, is not covered in this contract. However, such damage will be promptly repaired at our usual reasonable rates.

We assume no responsibility for operation of low water cut-off or water feeder. We recommend that the low water cut-off control be flushed periodically.

Keeping Your Home Comfortable Service Plan



Oil Burner Service Contract

***“Where service is built into
every gallon we sell”***



(203) 544-3655
www.TopTierNRG.com

Keeping Your Home Comfortable Service Plan

Top Tier agrees to render service to your oil burner in accordance with the oil burner service plan listed below:



Full Service Oil Burner Plan

Free service visits for the repair or replacement of the following parts:

Oil Fired Boilers and Oil Fired Hot Water Heaters

Oil Burner motor, fuel pump, transformer electronics, primary control, triple aquastate, nozzle, screen, pump gasket, oil filter cartridge, high tension lead wire, nozzle line, burner coupling, oil burner blower wheel, circulator coupling, heating thermostat, zone valve motor

Oil Fired Warm Air Furnaces

Same as above plus, fan and limit-control and blower belt.

Oil Fired Steam Boilers

Same as the hot water heating system above plus a pressuretrol.

15% Discount

This plan gives you a 15% discount on regular rates for any repair work not covered by this plan.

No Charge

24 hours/7 days a week emergency service



Efficiency Tune-up and Inspection

This service will be provided at no charge once a year. **TopTier** will perform the following work.

- Replace the nozzle, pump screen and oil filter cartridge.
- Test the ignition transformer, replace if weak.
- Clean electrode assembly
- Test the fuel pump running pressure/ cut-off pressure
- Oil circulators *(if applicable)*
- Vacuum heating or hot water unit including smoke pipe and chimney base *(if needed)*
- Adjust oil burner, if necessary, to achieve the best efficiency possible.
- Replace any covered part that shows wear and tear or will prevent the oil burner from operating safely
- Perform a static pressure test on all oil fired furnaces

Exclusions for all systems *(if apply)*

This contract does not cover oil tanks, oil tank valves, oil tank gauges, oil lines, frozen oil lines, additional filter changes, combustion chambers, smoke pipes, aqua boosters and indoor water heaters, air handlers and controls, oil burner switches found turned off, fuses and circuit breakers nor any part in direct contact with water which requires plumbing work.

Additional Coverage *(Ask for details)*

Add Our Central Air Service Plan - \$299
Plumbing Service Plan - \$149



FREE Smart Oil Gauge
with every new Service Plan

Oil Heat is efficient, safe, reliable, and environmentally friendly

